

GDPR ASSURANCE

A Statement from Positive Solutions Ltd.

Positive Solutions is working closely with all stakeholders including PSNC and NHS Digital to ensure its pharmacy systems and solutions are fully compliant with the General Data Protection Regulation (GDPR) that comes into effect on 25th May 2018.

Positive Solutions operates to high standards of data privacy and security in accordance with ISO27001 and ISO9001 standards, for which it is certified.

In view of the above and in relation to the products and services provide by Positive Solutions Ltd and listed by your pharmacy in the table provided at page 2 of this statement, we confirm Positive Solutions Ltd will:

- Only act on written instructions from the controller.
- Ensure that people processing the data are subject to a duty of confidence.
- Take appropriate measures to ensure the security of processing.
- Only engage sub-processors with the prior consent of the controller and under a written contract.
- Assist the controller in meeting its GDPR obligations in relation to the security of processing, the notification of personal data breaches and data protection impact assessments.
- Delete or return all personal data to the controller as requested at the end of the contract.
- Submit to audits and inspections, provide the controller with whatever information it needs to ensure that they are both meeting their Article 28 obligations, and tell the controller immediately if it is asked to do something infringing the GDPR or other data protection law of the EU or a member state.

A Positive Solutions internal working group will review and determine any necessary updates required to support ongoing GDPR compliance, with the implementation of appropriate technical and organisational measures.

Positive Solutions will continue to help pharmacy contractors interpret and comply with new regulations and will provide updates whenever possible.

Further information is available from [PSNC website](#) GDPR pages and the [NPA website](#). Pharmacies in Scotland are advised by Community Pharmacy Scotland to refer to the [ICO '12 Steps'](#) document.



For Positive Solutions Ltd

**Martin Eaves, Data Protection Officer &
Head of Technical Innovation**

Dated: 22nd May 2018

For completion by the Pharmacy Contractor:

Please complete the table below with details of all Positive Solutions Systems and Services we provide for your pharmacy. You should then print, complete and keep the Statement for your pharmacy records.

**Positive Solutions - Products and Services
in your Pharmacy Information Asset Register**

Processor, product & service	Date assurances requested	Date confirmation received from processor	Date contract ends
<i>[sample entry]: Positive Solutions Ltd – Analyst PMR</i>	<i>20th May 2018</i>	<i>21st May 2018</i>	<i>[to be completed by Pharmacy]</i>